

16th December 2015

Briefing concerning forthcoming closure of The Maples Surgery

The Maples Surgery on Evington Road in Leicester is due to close on 1st February 2016 due to the retirement from general practice of Dr Newley.

Leicester City Clinical Commissioning Group (CCG) has written to all Dr Newley's patients to inform them that services will no longer be provided at The Maples Surgery from 1st February and asking them to register with another practice of their choice. The letter also includes contact details of GP practices in the immediate vicinity of the practice which are accepting new patients. A further reminder letter will be issued to patients in January.

After Dr Newley retires the premises, which are privately owned, will no longer be available for use as a GP practice. The CCG has been actively seeking alternative options for patient care, particularly for one practice to act as a caretaker for the patient list in the short-term, until a consultation exercise could be undertaken to determine the future service provision. However, the CCG concluded that the only feasible option is to disperse all the patients to other practices. There were several reasons for this, including the short timescale involved, the need to find a single premises with capacity to cater for the full patient list and incompatibility of GP IT systems.

There is a wide choice available for patients, with 22 practices within one mile of The Maples Surgery. Many of Dr Newley's patients live further afield, in other areas of the city and beyond, so this will also provide an opportunity for those patients to register with a practice that is closer to home, if they wish to.

Practices across the city have also been informed of the closure and advised that new patients will be approaching them to register and the CCG has checked that there is sufficient capacity for this.

Once patients register with a new practice their records will be automatically transferred so continuity of care will be ensured.

There is a Public Meeting that is due to take place on the 13th January from 6pm to 7.30pm in the main hall at Highfields Community Centre, 96 Melbourne Rd, LE2 0DS, where members of the public will have the opportunity to put questions to representatives of Leicester City CCG about the closure of The Maples Surgery.

The CCG has also arranged three drop-in information sessions where patients can ask questions and obtain information, advice and help to register with a new GP practice. Details as follows:

- 12th January, 10am-12 noon at Surestart, 20 Barnard Close LE2 0UZ
- 21st January, 2-4pm at Quaker Meeting House, 16 Queens Road LE2 1WP
- 3rd February 6–8pm at Quaker Meeting House

Patients can also obtain information on registering with a new practice by contacting Patient Registration on 0116 295 7880 or from the NHS Choices website: www.nhs.uk.

The CCG is committed to making sure that patients receive the best possible care and continue to have access to a local GP and the full range of services they provide.

Further information and any enquiries regarding the content of this briefing may be directed to Jon Holliday jon.holliday@leicestercityccg.nhs.uk or Priya Chavda priya.chavda@leicestercityccg.nhs.uk or by calling Leicester City CCG on 0116 2950750.